

# Roadside Assistance Program

Knowing that your vehicle is covered for roadside breakdowns for a small monthly fee is very reassuring. You may never have to use it, but knowing that it's there and that it won't break the bank is comforting.

The small monthly charge for the beCarWise Roadside Assistance will be billed to your novated lease each month. (The program is administered by Caltex).

The beCarWise Roadside Assistance Program Benefits:

- No joining fee
- Low monthly fee
- Free cancellation
- Nationwide Coverage
- 24 hour service
- Toll free number
- Unlimited Call Outs
- Technical Advice

## Eligible Vehicles

Vehicles eligible are all passenger, 4x4 recreational and light commercial vehicles under 3,500 Kg GVM (excluding payload at the time of breakdown) which are not greater than 2.5 metres wide, 6.0 metres in length and with a wheel span less than 1.8 metres.



**JOIN**  
Call us on  
**1300 734 500**

**ASSISTANCE**  
Call us on  
**1800 225 111**

## Roadside Assistance Coverage

- **Mechanical breakdowns** Minor breakdown related repairs. If it is not possible to fix your car by the side of the road or if repairing the problem could affect your vehicle's warranty, your vehicle will be towed.
- **Wheel changing** Inflation of a flat tyre or replacement of a flat tyre with the vehicle's serviceable spare.
- **Towing (20km free)** If your vehicle cannot be fixed roadside, it will be towed for up to 20km free to a Caltex nominated repairer. Any costs incurred towing to a location outside the 20km radius can be charged to your card.
- **Flat batteries\*** Jump starting of a flat battery. Replacement batteries available and can be charged to your card.
- **Emergency fuel\*** Provision of emergency fuel (where government regulations permit) or transport of vehicle to nearest refuelling station.
- **Key lockouts\*** Arranging a locksmith to attend.

\* Products / additional services at the customer's cost. If it is not possible to fix your car by the side of the road or if repairing the problem could affect your vehicle's warranty, your vehicle will be towed.

Terms & Conditions refer [www.caltex.com.au/productsandservices](http://www.caltex.com.au/productsandservices)